BISWANATH COLLEGE, CHARIALI

STUDENT SATISFACTION SURVEY
2018-19

Institution has designed the offline/online questionnaire to assess the institutional performance through Student Satisfaction Survey (SSS).

The result of Student Satisfaction Survey (SSS) is summarized as below:

The Student Satisfaction Survey focuses on the overall learning experience of the students. The SSS was conducted as per the standard questionnaire provided by the NAAC Bangalore. The brief observations about the survey are as follows:

• Total 402 responses are obtained from the students of UG and PG level programmes.

• 43 % male and 57% female students participated in this Survey.

• The students from M.A./B.A./B.Com./ B.Sc., involved in the survey.

• Average Student Satisfaction Index: 89.5 %

Student Satisfaction Index as reflected in survey

Sl. No.	Questionnaire	Analysis of response
1	How much of the syllabus was covered in the class?	97.5 % Students are satisfied with the syllabus covered in the class.
2	How well did the teachers prepare for the classes?	95.2 % Students are satisfied with teachers' preparation for the classes.
3	How well were the teachers able to communicate?	96.8 % Students are satisfied with the communication by the teachers.
4	The teacher's approach to teaching can best be described as	91.4% Students are satisfied with the approach of teaching by the teachers.
5	Fairness of the internal evaluation process by the teachers.	96.7 % Students are satisfied with the internal evaluation process.
6	Was your performance in assignments discussed with you?	87.5 % Students are satisfied in this aspect.
7	The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.	82.5 % Students are satisfied in this aspect. .
8	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	84.6% Students are satisfied with the mentoring process .

9	The institution provides multiple opportunities to learn and grow.	79.8 % Students are satisfied in this aspect .
10	Teachers inform you about your expected competencies, course outcomes and programme outcomes.	83.4% Students are satisfied in this aspect .
11	Your mentor does a necessary follow-up with an assigned task to you.	90.15 % Students are satisfied in this aspect .
12	The teachers illustrate the concepts through examples and applications.	97.64 % Students are satisfied with the illustration of concepts by the teachers.
13	The teachers identify your strengths and encourage you with providing right level of challenges.	90.85 % Students are satisfied in this aspect. .
14	Teachers are able to identify your weaknesses and help you to overcome them.	89.5 % Students are satisfied in this aspect. .
15	The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.	88.6 % Students are satisfied in this aspect
16	The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.	98.2 % Students are satisfied in this.
17	Teachers encourage you to participate in extracurricular activities.	95.2 % Students are satisfied in this aspect. .
18	Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.	83.2 % Students are satisfied in this aspect.
19	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.	70.2% Students are satisfied with the use of ICT by the teachers.
20	The overall quality of teaching-learning process in your institute is very good.	91.7 % Students are satisfied in this aspect.
21	Observation / suggestions to improve the overall teaching – learning experience in your institution.	Students suggested the following points for improvement of teaching-learning process. 1. Enrichment of the College library with more reference books and journals. 2. Extension of library hour up to 8-30 PM including the holidays. 3. A student conference room with video conferencing facility should be implemented. 4. Arrangement of more number of field visits and industrial visits.